



Can I use my credentials for The Network to log into Smith Career Connect?

Since these are two separate platforms, your credentials for [The Network](#) will not work. You must create a new account when accepting your invitation to Smith Career Connect. You may use the same credentials for both platforms, but this must be manually set up during the signup process.

Will this platform replace The Network?

Smith Career Connect is a hub where alums, staff and friends of the college can support students by building intentional relationships around career exploration and success. For every other aspect of the Smith experience, The Network will continue to be the primary digital home for alums.

I've raised my hand. Now what?

You will receive an email from Smith Career Connect with a direct link to claim your account. If you have not seen this email invitation, search your inbox for a message from careerconnect@smith.edu as it may have landed in a spam folder. Note that this is not an automated response. Please allow 24-48 hours for your invitation to be delivered.

How long does the signup process take?

Setting up your account takes less than 10 minutes from the moment you accept your invitation. Once you set up your profile, you can add details about topics you want to network around, your education, employment history and other career experiences. If a question doesn't feel relevant to your experience, most can be skipped if they do not feel relevant.

I am retired. Can I still sign up?

Yes—retired alums are welcome! Simply add your latest experience to your profile. Smith Career Connect does not require users to be currently employed to participate.

I would prefer not to share my personal contact information.

Smith Career Connect does not require you to share your personal contact information—your street address, phone number, and email address are never shared with other users and will not be displayed on your profile.

I need technical support!

Our team is happy to provide support during the signup process and answer any questions you may have. For Smith Career Connect platform support, contact careerconnect@smith.edu.